

# Merry Christmas and a happy New Year!



Team CyberFreight would like to thank all customers and other business partners for the great support during this difficult year 2020 with the COVID-19 rollercoaster ride. Jacques and Karin van den Berg would like to personally thank all Cyber teams for their flexibility, commitment and the incessant enthusiasm with which they have performed their work excellently under the sometimes difficult circumstances.

With great discipline in all facilities we have managed to avoid any direct contamination related to the workplace. Measures such as working in shifts, working from home, keeping 1.5 meter distance, wearing a mouth mask and disinfecting hands have all contributed to this. And a bit of luck of course.

We have invested in infrastructure and additional hardware to enable people to work more from home and in remodeling and converting office spaces every 5 feet away.

We also had to pay attention to the financial positions, because unfortunately not all customers were doing well in 2020. We have always found the right solutions and made the appropriate agreements with flexibility and a sense of reality towards our customers. A big compliment to Ton Borghols, our Director Finance and his team.

The first quarter in 2020 was also for us very difficult, but 3 quarters later we are not dissatisfied with the end result. Initially imports were not strong, exports were less, but our warehousing and distribution and especially pharma and food ingredients have done well in recent quarters.

It looks as though a number of positive things will immediately change in 2021. It can only get better than it used to be, especially when we start vaccinating. And on the global economic front, we assume that we can get rid of the existing trade wars with additional taxes and build and restore a world with positive communication.



We wish you a Happy  
and Safe Holiday Season

*Merry Christmas  
and a  
Happy New Year!*

Team CyberFreight is very grateful to you, our customer and other business partners, for the support and we hope that in 2021 and well beyond we have the opportunity to work with you again and to prove that we add value in a different way to your business.

Ever since it was founded in 1999, CyberFreight has stood for flexibility, dedication, passion and innovation and we are not going to change that.

Every December we drive around the country with the trunk and back seat full of calendars and wine. This year we have sent the new 4-month calendars for 2021 by post for your and our safety.

Furthermore, as soon as it is possible and responsible again, we will personally come by to hand over the usual bottle. Let's hope that is soon in 2021.

**We wish everyone a Merry Christmas with the family and other relatives, a safe and peaceful New Year's Eve and we toast to a better, more beautiful and above all safer 2021!**



*Karin and Jacques van den Berg DGA, CyberFreight Management and the CyberFreight International staff*