



CYBERFREIGHT PHARMA LOGISTICS

AUDIT POLICY



Audit Policy

We at CyberFreight Pharma Logistics have many audits to schedule and to execute with prospects, existing customers, existing suppliers and partners, potential suppliers and other important players, part of the supply chain we offer to our clients.

In order to ensure the time and money is well spent, we have a policy when it comes to audits executed by prospects and existing clients.



AUDIT POLICY

CyberFreight Pharma Logistics charges € 1425,00 excluding VAT for a full day audit. This is also applicable for each audit by IGJ on behalf of a prospect or a customer of an existing client.

The number of customer audits must be limited and should preferably be combined.

Half a day audits are available on request at € 785,00 excluding VAT. Only available for customer audits of an existing client and are either from 08:30 till 12:30 or from 13:00 till 17:00.

CyberFreight is not looking to make money on audits. CyberFreight wants to make sure that on all audits performed, there is a return of investment. Remember, it is not just the audit of a prospect or an existing client, that is covered. It also covers the dozens of supplier audits and other business partners.

We have seen and done too many audits, where annual business and turnover simply were not covering the cost of an audit.



Further terms and conditions on our audit charges

- The full applicable amount will be charged when the appointment for the audit is made.
- The invoice will be settled before the actual audit date.
- After the audit and the completion of the audit report, the cost of the audit will be reimbursed, and only be reimbursed, if the turnover after 12 months after the audit, is € 50.000 or higher.
- The cost for an audit includes preparations by our quality manager, the actual audit, lunch on the day of the audit, the follow up and completion of the audit report as well as the Technical Agreement. Any other cost is not included and needs to be agreed separately.
- Any following audit will be subject to the same terms and conditions, unless agreed otherwise.

About CyberFreight

CyberFreight Pharma Logistics is a brand name of CyberFreight Amsterdam B.V. CyberFreight Pharma Logistics is GDP certified, has a GDP wholesale license, is ISO9001, ISO13485 and IATA CEIV Pharma certified.

CyberFreight Pharma Logistics is actively involved in IATA CEIV Pharma certifying Amsterdam Schiphol Airport. CyberFreight was one of the first forwarders at Schiphol Airport to receive the IATA CEIV Pharma Certificate.

CyberFreight is an active member of Pharma Gateway Amsterdam.

Certificates





CONTACT DETAILS

On behalf of CyberFreight Pharma Logistics

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