



CYBERFREIGHT PHARMA LOGISTICS

AUDIT POLICY

CyberFreight Pharma Logistics - Audit Policy 2025





Audit Policy

At CyberFreight Pharma Logistics, audits are an integral part of our operations, encompassing engagements with prospects, existing customers, suppliers, partners, potential suppliers, and other key stakeholders. These audits are a critical component of the services we offer to ensure quality, compliance, and operational excellence.

To maintain financial sustainability, the time and resources spent on audits must be offset by revenue that not only covers costs but also minimally impacts CyberFreight's overall financial performance. In essence, audits should contribute to a healthy balance of revenue and margin.

AUDIT PRICING

Full-day audit:

€ 1750.00 (excluding VAT).

This rate applies to all full-day audits, including those conducted by the Dutch Health and Youth Care Inspectorate (IGJ) on behalf of a prospect or an existing client.

A full-day audit will be held from 09:00 - 16:30.

Half-day audit:

€ 925.00 (excluding VAT).

Half-day audits can be scheduled for either 09:00 – 12:30 or 13:00 – 16:30, based on client preference.

POLICY RATIONALE

CyberFreight is not focused on generating profit from audits but aims to ensure a reasonable return on investment for the resources allocated. This approach covers not only audits for prospects or existing clients but also the numerous supplier and partner audits essential to our operations.

By implementing this policy, we ensure that our audit services are both efficient and financially viable while maintaining the high standards our clients expect.





Additional Terms and Conditions for Audit Charges

- **Upfront Payment:** The full audit fee is charged at the time the audit appointment is confirmed.
- **Prepayment Requirement:** The invoice must be paid in full prior to the scheduled audit date.
- **Reimbursement Policy:** The audit cost will only be reimbursed after the completion of the audit and audit report if, within 12 months following the audit, the client generates a turnover of € 80.000 or more.
- **Inclusions:** The audit fee covers the following:
 - Preparations by our Quality Manager
 - The on-site audit
 - Lunch on the audit day
 - Follow-up activities and completion of the audit report
 - Drafting of the Technical Agreement

Any additional costs outside of this scope must be pre-approved and agreed upon separately.

- **Subsequent Audits:** Any subsequent audits will be subject to the same terms and conditions unless explicitly agreed otherwise.

About CyberFreight

CyberFreight Pharma Logistics is a brand name of CyberFreight Amsterdam B.V. CyberFreight Amsterdam B.V. is GDP certified, has a GDP wholesale license, is ISO 9001 and ISO 13485 certified.

CyberFreight is a LOGISTEED Company.



Certificates





CONTACT DETAILS

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